Before the **Federal Communications Commission** Washington, D.C. 20554

In the Matter of)	File Number EB-07-RC-004
Value City Department Stores, Inc.	<i>)</i>)	NAL/Acct. No. 200832200002
Columbus, OH))	FRN: 0003011038
	,	

NOTICE OF APPARENT LIABILITY FOR FORFEITURE

Adopted: May 6, 2008 Released: May 9, 2008

By the Commission:

I. INTRODUCTION

1. In this *Notice of Apparent Liability for Forfeiture* ("NAL"), we find that Value City Department Stores, Inc. ("Value City") apparently willfully and repeatedly violated Section 15.117(k) of the Commission's Rules ("Rules") by failing to place the required Consumer Alert label immediately adjacent to and clearly associated with television receiving equipment that contains an analog broadcast television tuner but does not contain a digital broadcast television tuner (hereinafter "analog-only tuner") that it displayed or offered for sale or rent. We conclude, pursuant to Section 503(b) of the Communications Act of 1934, as amended ("Act"), that Value City is apparently liable for a forfeiture in the amount of two hundred sixteen thousand dollars (\$216,000).

II. BACKGROUND

Congress has established February 17, 2009 as the deadline for the end of analog transmissions for full power television stations. The Commission is statutorily obligated to promote the orderly transition to digital television, "a critical step in the evolution of broadcast television." As we stated previously, "[w]e are committed to ensuring the rapid completion of that transition in a way that delivers the greatest possible benefits to the viewing public." As part of that commitment and in light of the upcoming deadline, we recently announced that "it is necessary and appropriate to require retailers to provide consumers with information regarding this transition date at the point of sale." We reached this conclusion after determining that consumer electronics industry efforts had not adequately informed

¹ 47 C.F.R. § 15.117(k).

² 47 U.S.C. § 503(b).

³ 2002 Biennial Regulatory Review, Report and Order and Notice of Proposed Rulemaking, 18 FCC Rcd 13620, 13825 ¶ 532 (2003).

⁴ *Id*.

⁵ Second Periodic Review of the Commission's Rules and Policies Affecting the Conversion To Digital Television, Second Report and Order, 22 FCC Rcd 8776 at ¶ 1 (2007) ("Second DTV Periodic Report and Order").

consumers how analog-only television equipment purchased now will function when the transition to digital broadcasting ends.⁶

- 3. To ensure that consumers do not inadvertently buy analog-only television equipment without understanding that such devices will not be capable of receiving off-the-air television reception of digital signals after analog broadcasting ends unless connected to a digital-to-analog converter or a digital subscription service, we adopted rules requiring anyone that sells, offers for sale, or rents television receiving equipment that does not contain a digital television ("DTV") tuner to display a Consumer Alert at the point of sale. This requirement also applies to the sale or rent of analog-only television receiving equipment via direct mail, catalog, or electronic means (*e.g.*, the Internet). These requirements are contained in Section 15.117(k) of the Rules, which became effective on May 25, 2007.
- 4. Section 15.117(k)(3) of the Rules requires that the Consumer Alert contain the following language:

CONSUMER ALERT

This television receiver has only an analog broadcast tuner and will require a converter box after February 17, 2009, to receive over-the-air broadcasts with an antenna because of the Nation's transition to digital broadcasting. Analog-only TVs should continue to work as before with cable and satellite TV services, gaming consoles, VCRs, DVD players, and similar products. For more information, call the Federal Communications Commission at 1-888-225-5322 (TTY: 1-888-835-5322) or visit the Commission's digital television website at: www.dtv.gov.

The Consumer Alert must be in a size of type large enough to be clear, conspicuous and readily legible, consistent with the dimensions of the equipment and the label. The alert either must be printed on a transparent material and affixed to the screen, in a manner that is removable by the consumer and does not obscure the picture when displayed for sale, or displayed separately immediately adjacent to each television receiver offered for sale and clearly associated with the analog-only model to which it pertains. In the case of other analog-only video devices that do not include a display (*e.g.*, VCRs, DVD players), the Consumer Alert must be in a prominent location on the device, such as on the top or front, or displayed separately immediately adjacent to and clearly associated with the analog-only model to which it pertains. To the extent that any persons display or offer for sale or rent via direct mail, catalog, or electronic means analog-only television receiving equipment, they must prominently display the Consumer Alert as part of all advertisements or descriptions of such television receiving equipment, in clear and conspicuous print, and in close proximity to any images or descriptions of such equipment.

5. Immediately after the rule became effective, the Commission's Enforcement Bureau began inspecting hundreds of stores throughout the country, as well as dozens of popular retailer websites, and

⁷ Second DTV Periodic Report and Order at ¶ 14. See 47 C.F.R. § 15.117(k). In the Second DTV Periodic Report and Order, the Commission defined "point of sale" as the "place where televisions are displayed for consumers prior to purchase." See Second DTV Periodic Report and Order at n.29.

¹¹ 47 C.F.R. § 15.117(k)(2).

⁶ *Id.* at ¶ 10.

 $^{^{8}}$ Second Periodic Review in the Commission's Rules and Policies Affecting the Conversion to Digital Television, 72 Fed. Reg. 28894-01 (May 23, 2007).

⁹ 47 C.F.R. § 15.117(k)(1).

¹⁰ *Id*.

observed many models of analog-only television receiving equipment on display without the required Consumer Alert labels. On May 31, 2007, the Enforcement Bureau issued a Citation to Value City for offering for sale television receiving equipment having an analog-only tuner without displaying the required Consumer Alert in close proximity. ¹² The Enforcement Bureau conducted additional inspections at numerous stores and, based on these inspections, issued one more Citation to Value City on June 5, 2007. ¹³ After affording Value City a reasonable opportunity to respond to the citations issued to Value City, ¹⁴ agents and investigators from the Enforcement Bureau began inspecting numerous additional Value City stores on July 16, 2007, in various states and once again observed in nine Value City stores television receiving equipment with analog-only tuners on display without the required Consumer Alert labels. ¹⁵

6. Under Section 503(b)(1) of the Act, any person who is determined by the Commission to have willfully or repeatedly failed to comply with any provision of the Act or any rule, regulation, or order issued by the Commission shall be liable to the United States for a forfeiture penalty. Section 312(f)(1) of the Act defines willful as "the conscious and deliberate commission or omission of [any] act, irrespective of any intent to violate" the law. The legislative history to Section 312(f)(1) of the Act clarifies that this definition of willful applies to both Sections 312 and 503(b) of the Act and the Commission has so interpreted the term in imposing forfeitures pursuant to Section 503(b). The Commission may also assess a forfeiture for violations that are merely repeated, and not willful. "Repeated" means that the act was committed or omitted more than once, or lasts more than one day. To impose such a forfeiture penalty, the Commission must issue a notice of apparent liability and the person against whom the notice has been issued must have an opportunity to show, in writing, why no such forfeiture penalty should be imposed. The Commission will then issue a forfeiture if it finds by a preponderance of the evidence that the person has violated the Act or a Commission rule. As we set forth below, we conclude under this standard that Value City is apparently liable for forfeiture for its

¹² ValueCity Department Stores, Inc., Citation No. C20073232005 (Enf. Bur. Chicago Office, rel. May 31, 2007).

¹³ ValueCity Department Stores, Inc., Citation No. C20073234004 (Enf. Bur. Columbia Office, rel. June 5, 2007). In preparing this Citation, the Enforcement Bureau staff relied on publicly available information to identify the television receiving equipment with analog-only tuners. Subsequently, Enforcement Bureau staff determined that this Citation referred in part to the following erroneously identified equipment models: Magnavox 24" TV/DVD, Model #MWC24T5B; Sanyo 24" TV, Model #AVM2445. In light of this evidence, we hereby cancel the relevant portions of this citation with respect to those models.

¹⁴ Value City did not respond to the citations.

¹⁵ See Attachment for a listing of the stores visited and the models observed at each store. Enforcement Bureau staff determined that these models had analog-only tuners by consulting the manufacturer's product manuals or, if such were unavailable, the models' technical specifications from Value City's website.

¹⁶ 47 U.S.C. § 503(b)(1)(B): 47 C.F.R. § 1.80(a)(2).

¹⁷ 47 U.S.C. § 312(f)(1).

¹⁸ H.R. Rep. No. 97-765, 97th Cong. 2d Sess. 51 (1982).

¹⁹ See, e.g., Application for Review of Southern California Broadcasting Co., Memorandum Opinion and Order, 6 FCC Rcd 4387, 4388 (1991) ("Southern California Broadcasting Co.").

²⁰ See, e.g., Callais Cablevision, Inc., Grand Isle, Louisiana, Notice of Apparent Liability for Monetary Forfeiture, 16 FCC Rcd 1359, 1362, ¶ 10 (2001) ("Callais Cablevision") (issuing a Notice of Apparent Liability for, inter alia, a cable television operator's repeated signal leakage).

²¹ Southern California Broadcasting Co., 6 FCC Rcd at 4388, ¶ 5; Callais Cablevision, Inc., 16 FCC Rcd at 1362, ¶ 9.

²² 47 U.S.C. § 503(b); 47 C.F.R. § 1.80(f).

²³ See, e.g., SBC Communications, Inc., Forfeiture Order, 17 FCC Rcd 7589, 7591, ¶ 4 (2002) (forfeiture paid).

apparent willful and repeated violations of Section 15.117(k) of the Commission's rules.

III. DISCUSSION

- 7. Based on the evidence before us, we find that Value City apparently willfully and repeatedly violated Section 15.117(k) of the Rules by failing to display conspicuously and in close proximity to equipment with an analog-only tuner, in clear and conspicuous print, the required Consumer Alert label. Specifically, as detailed in the Attachment, agents and investigators from the Enforcement Bureau observed a number of different models of television receiving equipment having only an analog-only tuner on display in nine Value City stores without the required Consumer Alert labels.²⁴ Value City previously received two citations for this same type of conduct prior to the agents' inspections.²⁵
- 8. Under Section 503(b)(2)(D) of the Act,²⁶ we may assess an entity that is neither a common carrier, broadcast licensee or cable operator a forfeiture of up to \$11,000 for each violation or each day of a continuing violation, up to a statutory maximum forfeiture of \$97,500 for any single continuing violation. In exercising such authority, we must take into account "the nature, circumstances, extent, and gravity of the violation and, with respect to the violator, the degree of culpability, any history of prior offenses, ability to pay, and such other matters as justice may require."
- 9. The Commission's *Forfeiture Policy Statement*²⁸ and Section 1.80 of the Rules do not establish a specific base forfeiture for violation of the analog-only tuner labeling requirements. In adopting the Consumer Alert labeling requirements, the Commission stated that "[a]ccurate communication of this

²⁴ The Attachment lists the dates of the Enforcement Bureau inspections, the analog-only models identified in violation of Section 15.117(k), as well as the Value City stores involved.

²⁵ Section 503(b)(5) states that no forfeiture liability shall be determined against any person who does not hold a license, permit, certificate, or other authorization issued by the Commission unless, prior to issuance of any Notice of Apparent Liability, such person is "(A) sent a citation of the violation charged; (B) is given a reasonable opportunity for a personal interview with an official of the Commission at the field office of the Commission which is nearest to such person's place of residence; and (C) subsequently engages in conduct of the type described in such citation." 47 U.S.C. § 503(b)(5). The apparent violations discussed in this NAL are subject to forfeiture because we afforded Value City a reasonable opportunity for a personal interview or to submit a written response to its first Citation before conducting a second round of inspections that would count towards potential forfeiture liability. See supra para, 5 and notes 12-14. To the extent that the television receiving models involved in this NAL differ from those listed in the two citations issued to Value City, no additional citations are necessary because the more recent apparent violations are "conduct of the type described" in the earlier citations – violations of Section 15.117(k). See HighTech CB Shop, Forfeiture Order, 20 FCC Rcd 12514, 12516 ¶ 9 (Enf. Bur. South Central Region 2005), recon. denied, 20 FCC Rcd 19269 (Enf. Bur. 2005). In any event, the requirements of Section 503(b)(5) do not apply to Value City, which is a Commission licensee and therefore subject to forfeiture under Section 503(b)(2) of the Act without first receiving notice via a citation. See, e.g., Stations KNNL994, KNNL995, and KNNV417, licensed to Value City in the Industrial/Business Pool Private Land Mobile Service.

²⁶ 47 U.S.C. § 503(b)(2)(D). The Commission twice amended Section 1.80(b)(3) of the Rules, 47 C.F.R. § 1.80(b)(3), to increase the maximum forfeiture amounts, in accordance with the inflation adjustment requirements contained in the Debt Collection Improvement Act of 1996, 28 U.S.C. § 2461. See Amendment of Section 1.80 of the Commission's Rules and Adjustment of Forfeiture Maxima to Reflect Inflation, Order, 15 FCC Rcd 18221 (2000) (adjusting the maximum statutory amounts from \$10,000/\$75,000 to \$11,000/\$87,500); Amendment of Section 1.80 of the Commission's Rules and Adjustment of Forfeiture Maxima to Reflect Inflation, Order, 19 FCC Rcd 10945 (2004) (adjusting the maximum statutory amounts from \$11,000/\$87,500 to \$11,000/\$97,500).

²⁷ 47 U.S.C. § 503(b)(2)(E). *See also* 47 C.F.R. § 1.80(b)(4), Note to paragraph (b)(4): Section II. Adjustment Criteria for Section 503 Forfeitures.

²⁸ See The Commission's Forfeiture Policy Statement and Amendment of Section 1.80 of the Rules to Incorporate the Forfeiture Guidelines, Report and Order, 12 FCC Rcd 17087, 17115 (1997), recon. denied, 15 FCC Rcd 303 (1999) ("Forfeiture Policy Statement").

impending change is a highly material disclosure for consumers contemplating the purchase of a television." ²⁹ We also noted that it is a matter of public safety for consumers who rely on analog-only televisions to obtain critical emergency information. ³⁰

- 10. Similar issues arose regarding labeling requirements for wireless hearing aid-compatible handsets. In those cases, the Enforcement Bureau established a base forfeiture amount of \$8,000 per handset model that failed to comply with the labeling requirements.³¹ The labeling requirements for wireless hearing aid-compatible handsets and the analog-only tuner labeling requirements both serve the important goal of ensuring that consumers have access to necessary information. In light of the similarities in these labeling requirements, we conclude that a \$8,000 base forfeiture amount per unlabeled model or device in each store where Bureau agents and investigators observed a violation is appropriate for apparent violations of Section 15.117(k).³²
- 11. We find that, on July 17, 18, 20, and 27, 2007, as detailed in the Attachment, even after receiving two citations warning of violations in its stores, Value City displayed numerous different models of equipment with an analog-only tuner in nine Value City stores without the required Consumer Alert label. As a result, Value City continued to market television receiving equipment to consumers without adequately warning that the equipment contained an analog-only television receiver. Those consumers may not learn of their equipment's limitations until the analog-only devices cease to receive over-the-air television signals, long after any period for returning the equipment has expired. This scenario is precisely the outcome that our rule was intended to prevent. Applying the analysis set forth above to the facts of this case, we conclude that Value City is apparently liable for a \$216,000 base forfeiture.

IV. ORDERING CLAUSES

- 12. Accordingly, **IT IS ORDERED** that, pursuant to Section 503(b) of the Communications Act of 1934, as amended, and Section 1.80 of the Commission's Rules, Value City Department Stores, Inc. is hereby **NOTIFIED** of this **APPARENT LIABILITY FOR A FORFEITURE** in the amount of two hundred sixteen thousand dollars (\$216,000) for violations of Section 15.117(k) of the Rules.³⁵
- 13. **IT IS FURTHER ORDERED** that, pursuant to Section 1.80 of the Commission's Rules within thirty days of the release date of this Notice of Apparent Liability for Forfeiture, Value City Department Stores, Inc. **SHALL PAY** the full amount of the proposed forfeiture or **SHALL FILE** a written statement seeking reduction or cancellation of the proposed forfeiture.

²⁹ Second DTV Periodic Report and Order at ¶ 12.

³⁰ *Id. See also* 47 C.F.R. §§ 11.1-11.61, 79.2.

³¹ See Pine Telephone Inc., Notice of Apparent Liability, 22 FCC Rcd 9205, 9210 (Enf. Bur., Spectrum Enf. Div. 2007) subsequent history omitted; *IT&E Overseas, Inc.*, Notice of Apparent Liability, 22 FCC Rcd 7660, 7665 (Enf. Bur., Spectrum Enf. Div. 2007)..

³² We caution Value City and other retailers that future cases involving repeat offenders may result in the imposition of forfeitures on a continuing violation basis.

³³ "After the transition, absent a label requirement, even cable and satellite subscribers might be surprised to find that they cannot receive television broadcasts over-the-air on an analog-only television purchased today if they choose to discontinue subscription service or their cable or satellite service is terminated by disaster, service disruption, or for non-payment of their bills." *Second DTV Periodic Report and Order* at ¶ 12.

³⁴ See Attachment regarding the calculation of the total proposed forfeiture amounts.

³⁵ 47 U.S.C. § 503(b), 47 C.F.R. §§ 1.80, 15.117(k).

- 14. Payment of the forfeiture must be made by check or similar instrument, payable to the order of the Federal Communications Commission. The payment must include the NAL/Account Number and FRN Number referenced above. Payment by check or money order may be mailed to Federal Communications Commission, P.O. Box 979088, St. Louis, MO 63197-9000. Payment by overnight mail may be sent to U.S. Bank Government Lockbox #979088, SL-MO-C2-GL, 1005 Convention Plaza, St. Louis, MO 63101. Payment[s] by wire transfer may be made to ABA Number 021030004, receiving bank TREAS/NYC, and account number 27000001. For payment by credit card, an FCC Form 159 (Remittance Advice) must be submitted. When completing the FCC Form 159, enter the NAL/Account number in block number 23A (call sign/other ID), and enter the letters "FORF" in block number 24A (payment type code). Requests for full payment under an installment plan should be sent to: Chief Financial Officer -- Financial Operations, 445 12th Street, S.W., Room 1-A625, Washington, D.C. 20554. Please contact the Financial Operations Group Help Desk at 1-877-480-3201 or Email: ARINQUIRIES@fcc.gov with any questions regarding payment procedures.
- 15. The response, if any, must be mailed to Federal Communications Commission, Enforcement Bureau, and must include the NAL/Acct. No. referenced in the caption.
- 16. The Commission will not consider reducing or canceling a forfeiture in response to a claim of inability to pay unless the petitioner submits: (1) federal tax returns for the most recent three-year period; (2) financial statements prepared according to generally accepted accounting practices ("GAAP"); or (3) some other reliable and objective documentation that accurately reflects the petitioner's current financial status. Any claim of inability to pay must specifically identify the basis for the claim by reference to the financial documentation submitted.
- 17. **IT IS FURTHER ORDERED** that a copy of this *Notice of Apparent Liability for Forfeiture* shall be sent by Certified Mail, Return Receipt Requested, and regular mail, to Value City Department Stores, Inc. at its address of record.

FEDERAL COMMUNICATIONS COMMISSION

Marlene H. Dortch Secretary

ATTACHMENT

Proposed Forfeiture Amounts

1. July 17, 2007, Value City, Doraville, GA

			Forfeiture	
Manufacturer	Device	Model #	Amount	
Sony	VCR/DVD	SLV-D370P	\$8,000	
Philips	DVD	DVP-3050V	\$8,000	
Sanyo	DVD	DRW-500C	\$8,000	
			SUBTOTAL	\$24,000

2. July 17, 2007, Value City Marietta, GA

Manufacturer	Device	Model #	Forfeiture Amount	
Magnavox	TV	MWC13D6	\$8,000	
			SUBTOTAL	\$8,000

3. July 18, 2007, Value City Oak Lawn, IL

			Forfeiture	
Manufacturer	Device	Model #	Amount	
	DVD/Player		\$8,000	
Samsung		DVD-V5650		
			SUBTOTAL	\$8,000

4. July 20, 2007, Value City, Norfolk, VA

			Forfeiture	
Manufacturer	Device	Model #	Amount	
Curtis	TV	TVD2000	\$8,000	
Magnavox	TV	MWC13D6	\$8,000	
Toshiba	TV	26HF85	\$8,000	
			SUBTOTAL	\$24,000

5. July 20, 2007, Value City, Livonia, MI

			Forfeiture	
Manufacturer	Device	Model #	Amount	
Magnavox	DVD Player	MWR10D6	\$8,000	
Samsung	DVD Player	DVD-V5650B	\$8,000	
Sony	DVD/ VCR	SLVD-271P	\$8,000	
Sony	DVD/ VCR	SLVD-370P	\$8,000	
Sony	DVD/ VCR	SLVD-360P	\$8,000	
			SUBTOTAL	\$40,000

6. July 20, 2007, Gumee, IL

			Forfeiture	
Manufacturer	Device	Model #	Amount	
RCA	DVD/VCR	DRC6350N	\$8,000	
Samsung	DVD/VCR	DVD-V5500	\$8,000	
			SUBTOTAL	\$16,000

7. July 27, 2007, Value City, Westland, MI

			Forfeiture	
Manufacturer	Device	Model #	Amount	
Sylvania	24"TV	6424TF	\$8,000	
Sony	DVD/ VCR	SLVD-370P	\$8,000	
			SUBTOTAL	\$16,000

8. November 7, 2007, Value City, Pittsburgh, PA

			Forfeiture	
Manufacturer	Device	Model #	Amount	
SV2000	DVD-R	WV10D6	\$8,000	
Magnavox	DVD-R	MWR10D6	\$8,000	
			SUBTOTAL	\$16,000

9. January 16, 2008, Value City, Johnstown, PA

			Forfeiture	
Manufacturer	Device	Model #	Amount	
Memorex	TV/VCR/DVD	MVDT2002B	\$8,000	
SV2000	TV/DVD	CSV20PFD	\$8,000	
RCA	TV/DVD	20F510TD	\$8,000	
RCA	TV	20F512T	\$8,000	
Magnavox	TV/DVD	MWC13D6	\$8,000	
Magnavox	DVD-R	MWR10D6	\$8,000	
SV2000	DVD-R	WV10D6	\$8,000	
RCA	DVD-R	DRC8052NB	\$8,000	
			SUBTOTAL	\$64,000

<u>Value City</u> <u>Total Proposed Forfeiture</u>: \$216,000